

**Subject:** Re: WHHA  
**From:** WindsorHillHomes@aol.com  
**Date:** Mon, 8 Sep 2008 17:05:18 EDT  
**To:** matthew@kindy.net, WindsorHillHomes@aol.com

**Mr. Kindy,**

**Although many aspects of your letter seem disingenuous, it will be answered.**

**There is no need to have continuous emails with you. Your questions and issues have been asked, addressed, and answered. Sorry, if you do not like the tone, however, there is no reason for you to denigrate members by your emails. You alone seem to be impressed with your ability to write and send emails.**

**Let's clarify. You are obligated to pay homeowners assessments and special assessment. Those assessments are the lowest assessment of all HOA's in the area simply because there are individual neighbors working free on the Windsor Hill Association which is not controlled by a management company. It is our intent to keep those assessments as low as possible.**

**Your payment of those assessments do NOT make the Board members your employees or your workers to order around as you see fit. The Members of the Board serve a higher cause than themselves; they serve the welfare of the community. There is much to do as a Board member to continue to keep cost low and your emails detract from the civic and city meetings Board members attend to stay current.**

**Since it was YOU that first asked to type the Articles, it was thought you would be pleased with a typed copy. Since you are not, so be it.**

**It is now obvious that your first "offer" to type the Articles for us was NOT sincere because you now say, "...there is no (and never was a) reason to type the Articles..."**

**All members of the Board are available to all Windsor Hill homeowners at the monthly meetings, and you may address any member there.**

**Thank you.**

In a message dated 9/6/2008 9:52:17 P.M. Eastern Daylight Time, matthew@kindy.net writes:

I'm sorry I can't address this to the author by name, because the tone of the response seems rather belligerent. It is regrettable if for some reason my questions have caused a problem. They were honest questions motivated by lack of information with no malicious intent. And I do appreciate the information. I would also appreciate it if you would share this exchange with the board. As our representatives, they should be aware of input from the members (including myself) and of responses made in the name of the board. A decision was made and I'm sure it was made to maximize acceptability to all members of the homeowners association. Since I (obviously) was not at the meeting where the decision was made, I simply asked about the possibility of a variable schedule. A simple "It was considered by the board and this decision was the result." would have sufficed. Understandable. The board, I take it, is not interested in hiring out the website maintenance to an outside firm. This is unfortunate since web publishing is one of the most cost-efficient means of distributing information.

With respect, I disagree. Information is available, certainly. Our definitions of "easy" differ, however. And, yes, when it is possible people can and should attend the meetings. Unfortunately, this is not possible for everyone and my question was aimed at making it "easy" to obtain information without regard to attendance at the meetings. I hope the board would agree that having the homeowners informed is something of value. The board might even find it easier to collect fees if the members were better informed - dates due, amounts due, addresses, phone numbers, emails, or whatever information that might make it "less painful" for the members. I must first confess that I'm not clear regarding the distributed copy - is it simply a printed document, or is it actually a Microsoft Word DOC file that the requester receives? If a printed document, certainly photocopies would suffice - no need to type. If it is a digital document file, then I believe I understand the issue but differ on the interpretation.

First, there is no (and never was a) reason to type the Articles of Incorporation. I was able to (finally) locate my copy this week. It took me 10 minutes to scan in the document (14 pages) and prepare a PDF. [I'm happy to provide that PDF to the board for distribution if it would like.] The PDF is a digital version that I can now print at any time - in case I truly lose my paper copy. I only state this to show that there was no reason to have anybody type the document.

Second, security should - of course - be a concern. There are several ways the board could guarantee legitimacy. For example, a web site under the control of the board where the downloader can be certain of the legitimacy of the document. Digital watermarking or password is possible, as are other technologies. Of course, without precautions like these, it is irrelevant in what digital form the board distributes the document - all digital documents can be compromised if left unprotected.

Finally, I don't disagree with the right to charge for the document. Neither do I disagree with the fee if the document is indeed typed. It is, however, a high cost relative to other methods for achieving the result - distributing a photocopy could certainly be done for less (if a printed copy was the goal), as could creating a scanned digital copy.

I don't make these statements to incite emotional responses. These are legitimate alternatives the board may want to consider to reduce its members' costs - as well as the other concerns.

In a message dated 9/5/2008 4:04:41 P.M. Eastern Daylight Time, [matthew@kindy.net](mailto:matthew@kindy.net) writes:

Issues I would like to present to the board but cannot - because of the first issue:

1. Meeting days seem to always be on Tuesdays. I don't know this for fact, but that is the impression I have. Perhaps my impression is not correct - I would appreciate a clarification if that is the case. Some people (such as myself) have schedules precluding some days of the week. Can not we vary these meetings to be on one day for say three months, then move to another day? Or maybe alternating days?
2. Why do we not have a web site where HOA information can be posted for review? I am willing to donate the domain name and hosting site, and maintain the site free of charge. Information should not be difficult for the homeowners to get.
3. I have never heard why there is such a high fee for a digital copy of the Articles of Incorporation. Can this be explained, please?

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